



LASTING EXPRESSIONS

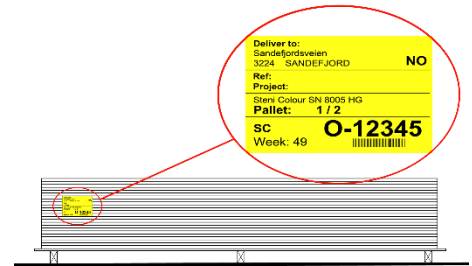
RECEIPT, STORAGE AND HANDLING

STENI façade panels

RECEIPT

On receipt of goods, the customer must perform an inspection:

- Check the number of packages
- Check for transport damage
- Check for scratches, tears and damage to the packaging and product
- Perform unpacking checks in line with generally accepted practice for construction products



Any damage or non-conformances in the shipment should be recorded on the delivery note and signed by the carrier. **TAKE A PHOTO.** The damage should also be notified to:

STENI AS

qualitymbx@steni.com

Telephone: +47 33 15 56 00

The right to claim for any damage will be lost if the customer fails to notify STENI AS without undue delay of any defects that have been or should have been discovered during checks. The same applies if the products are subsequently used.

The shipment should be labelled with delivery and product information from STENI AS.

STORAGE

Panels must be stored on a flat, dry surface, with solid support. Panels must be stored covered and protected from direct sunlight, water and dust. Panels with a smooth surface must be stored with the reverse sides against each other, and the front sides against each other. Pallets may be stacked a maximum of 5 on top of each other. The panels must always be stored horizontally.

INTERNAL TRANSPORT

When transporting or moving panels, the customer/installer is responsible for ensuring that the panels are properly packed and secured on pallets to prevent them from sliding. If they slide, this will cause scratches, chips and damage to the edges. Sliding panels can be particularly dangerous for anyone standing nearby.

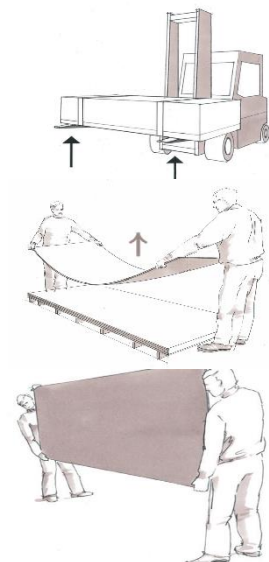
HANDLING

To prevent scratches or damage, when you are ready to use the panels, they must be lifted vertically off the pallet and not pulled off. The customer/installer is responsible for ensuring that panels are not damaged. Panels must always be carried vertically.

Always use gloves and safety shoes as a minimum of personal protective equipment.

INSTALLATION

The installer is responsible for checking the panels before installation. Panels that are installed with visible faults/defects will be deemed to have been accepted by the customer.



Download our fixing instructions:
https://steni.com/documentation/?c=fixing_instructions



Download our warranty and our terms of sale and delivery:
https://steni.com/documentation/?c=sales_and_delivery

STENI AS reserves the right to change product composition and specifications without prior notice. STENI AS accepts no liability for printing errors.